



Do you have trouble using your phone due to a hearing loss, speech or physical disability?

The Minnesota Department of Human Services Telephone Equipment Distribution (TED) Program provides FREE phone devices to Minnesotans who qualify.

What is the TED Program?

The TED Program is a statewide service that provides phone devices for Minnesotans who have a hearing loss, speech or physical disability that limits their use of a standard telephone.

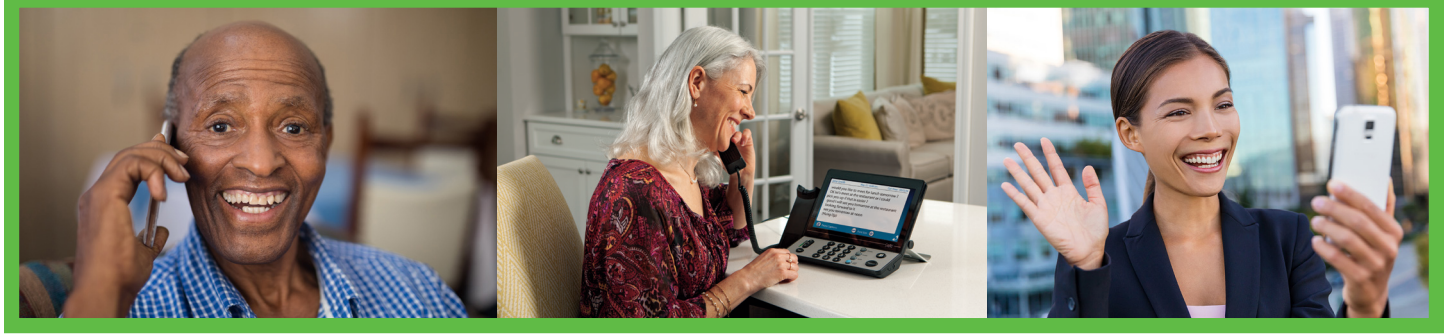
You may use these phone devices for free as long as you qualify for the program. Devices are funded by a surcharge on telephone lines in Minnesota.

The Telephone Equipment Distribution Program is funded through the Department of Commerce – Telecommunications Access Minnesota (TAM) and administered by the Minnesota Department of Human Services.



What devices are provided?*	How does this device help?
Amplified phones	Volume control and tone adjustment options can help you hear and understand what the other caller is saying.
Bluetooth streamer	A Bluetooth streamer can connect directly to your hearing aid or cochlear implant, eliminating background noise and giving you more volume control.
Captioned telephones	This shows you what the other person says in text on a display screen.
Electrolarynx and voice amplifiers	If you have a speech disability these devices may help you be understood on the phone.
Ring signaling devices	Loud ringer or flashing lights help you relax knowing you won't miss a phone call.
Smartphones and tablets	With telecommunications apps a smartphone or tablet can improve access to phone calls.
Smart speakers	Uses Bluetooth technology to support hands-free phone calls if you have a physical disability.

*The device(s) you receive will depend on your needs.



How do I qualify?

You:

1. Live in Minnesota,
2. Have phone service,
3. Have a hearing loss, speech or physical disability that prevents you from using the phone,
4. Have total household income less than the amount shown below for your family size:

TED Program Income Guidelines from October 1, 2021 to September 30, 2022

Family size	Maximum annual income
1	\$58,730
2	\$76,801
3	\$94,871
4	\$112,942

What if my income is too high to qualify?

If you are not sure if you qualify, please contact us for more information. The TED Program can give you information about where to buy phone devices.

What if I have other questions?

Please contact us!

- Voice or preferred relay service: 800-657-3663
- Email: dhs.dhhsd@state.mn.us
- Website: mn.gov/deaf-hard-of-hearing
- Videophone: 651-964-1514
- Fax: 651-431-7587

How do I apply?

Complete the attached [application](#) (edocs.dhs.state.mn.us/lfserver/Public/DHS-4005-ENG) and include:

1. A copy of your driver's license **OR** state ID card
2. A copy of your most recent phone bill (one page) **OR** Proof you have applied for phone service
3. Completed "Certification of Disability" form (in the application) **OR** A statement of disability by a qualified professional **OR** A copy of a hearing aid receipt or audiogram (hearing test)
4. A copy of page one of Federal Tax Form 1040 with Social Security included (no e-file) **OR** A recent bank statement showing direct deposits.

Where do I send my application?

You may send your completed application and required documents by mail, email or fax.

Mail: MN TED Program, 444 Lafayette Rd. N., St. Paul, MN 55155-3814

Email attachment: dhs.dhhsd@state.mn.us

Fax: 651-431-7587

Applications can also be found on [Deaf and Hard of Hearing Services Division's website](#) (mn.gov/deaf-hard-of-hearing).

800-657-3663

Attention. If you need free help interpreting this document, call the above number.

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ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရွက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဖုန်းနံပါတ်ကိုခေါ်ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទតាមលេខខាងលើ ។

請注意，如果您需要免費協助傳譯這份文件，請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ဟ်သုၣ်ဟ်သးဘၣ်တက့ၢ်. ဝဲန့ၢ်လိၣ်ဘၣ်တၢ်မၤစၢၤကလိလၢတၢ်ကကျိးထံဝဲဒၣ်လံာ် တိလံာ်မိတခါအံၤန့ၢ်. ကိးဘၣ်လိၣ်တဲမိနီၣ်ဂံၢ်လၢထးအံၤန့ၢ်တက့ၢ်.

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ພຣີ, ຈົ່ງໂທໄປທີ່ໝາຍເລກຂ້າງເທິງນີ້.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB2 (8-16)

ADA1 (2-18)



For accessible formats of this information or assistance with additional equal access to human services, write to dhs.dhhsd@state.mn.us, call 800-657-3663, or use your preferred relay service.