



Do you have trouble using your phone due to a hearing loss, speech or physical disability?

The Minnesota Department of Human Services Telephone Equipment Distribution (TED) Program provides FREE phone devices to Minnesotans who qualify.

What is the TED Program?

The TED Program is a statewide service that provides phone devices for Minnesotans who have a hearing loss, speech or physical disability that limits their use of a standard telephone.

You may use these phone devices for free as long as you qualify for the program. Devices are funded by a surcharge on telephone lines in Minnesota.

The Telephone Equipment Distribution Program is funded through the Department of Commerce – Telecommunications Access Minnesota (TAM) and administered by the Minnesota Department of Human Services.



What devices are provided?*	How does this device help?
Amplified phones	Volume control and tone adjustment options can help you hear and understand what the other caller is saying.
Bluetooth streamer	A Bluetooth streamer can connect directly to your hearing aid or cochlear implant, eliminating background noise and giving you more volume control.
Captioned telephones	This shows you what the other person says in text on a display screen.
Electrolarynx and voice amplifiers	If you have a speech disability these devices may help you be understood on the phone.
Ring signaling devices	Loud ringer or flashing lights help you relax knowing you won't miss a phone call.
Smartphones and tablets	With telecommunications apps a smartphone or tablet can improve access to phone calls.
Smart speakers	Uses Bluetooth technology to support hands-free phone calls if you have a physical disability.

*The device(s) you receive will depend on your needs.



How do I qualify?

You:

1. Live in Minnesota,
2. Have phone service,
3. Have a hearing loss, speech or physical disability that prevents you from using the phone,
4. Have total household income less than the amount shown below for your family size:

TED Program Income Guidelines from October 1, 2021 to September 30, 2022

Family size	Maximum annual income
1	\$58,730
2	\$76,801
3	\$94,871
4	\$112,942

What if my income is too high to qualify?

If you are not sure if you qualify, please contact us for more information. The TED Program can give you information about where to buy phone devices.

What if I have other questions?

Please contact us!

- Voice or preferred relay service: 800-657-3663
- Email: dhs.dhhsd@state.mn.us
- Website: mn.gov/deaf-hard-of-hearing
- Videophone: 651-964-1514
- Fax: 651-431-7587

How do I apply?

Complete the attached [application](#) (edocs.dhs.state.mn.us/lfserver/Public/DHS-4005-ENG) and include:

1. A copy of your driver's license **OR** state ID card
2. A copy of your most recent phone bill (one page) **OR** Proof you have applied for phone service
3. Completed "Certification of Disability" form (in the application) **OR** A statement of disability by a qualified professional **OR** A copy of a hearing aid receipt or audiogram (hearing test)
4. A copy of page one of Federal Tax Form 1040 with Social Security included (no e-file) **OR** A recent bank statement showing direct deposits.

Where do I send my application?

You may send your completed application and required documents by mail, email or fax.

Mail: MN TED Program, 444 Lafayette Rd. N., St. Paul, MN 55155-3814

Email attachment: dhs.dhhsd@state.mn.us

Fax: 651-431-7587

Applications can also be found on [Deaf and Hard of Hearing Services Division's website](#) (mn.gov/deaf-hard-of-hearing).